

Facilitating intergenerational solidarity and learning through building friendships between youngsters and elderly



PR4

Piloting Report



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Prepared by:



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1. Introduction

The networking platform dedicated to befriending was developed as part of the Bonding project. The networking platform was created with the aim of supporting the learning and sharing of information, best practices, and outcomes among young volunteers and volunteer organizations providing or managing befriending services for the elderly. It is compatible with both desktop and mobile devices. Within it, users can register and create their own personal profiles. They can share texts, photos, blogs, and videos related to their volunteering experiences with the elderly, as well as any learning or training materials that may be useful to others.

Volunteers also have the opportunity to connect with other volunteers or volunteer associations to create connections and support networks. The piloting of this platform was conducted in its English version to gather feedback from participants regarding the organization, features, accessibility, content, and usefulness of the platform.

2. Methodology

Participants were contacted via email, involving those who attended the final conference organized at the University of Bologna at the end of November and participants in the project's course and mentoring session, as well as engaging colleagues and collaborators interested in the project.

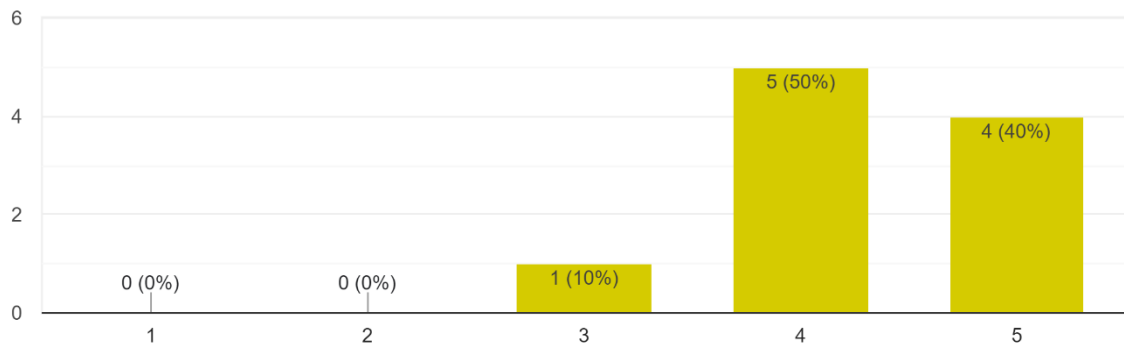
Participants navigated the platform by registering, and the platform's objectives were explained to them. Finally, participants filled out an evaluation questionnaire.

3. Results

A total of 10 participants were involved. The results of the questionnaires will be presented below.

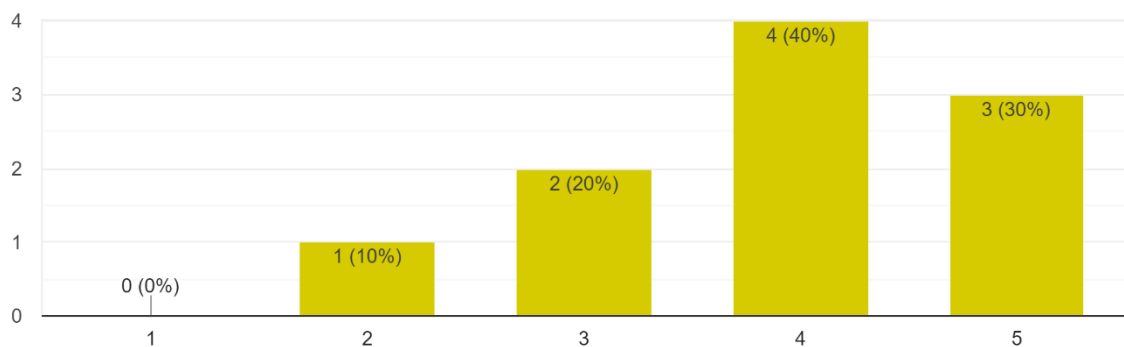
The platform is well organised and user-friendly.

10 risposte



The platform effectively guided me through the information and resources it contained.

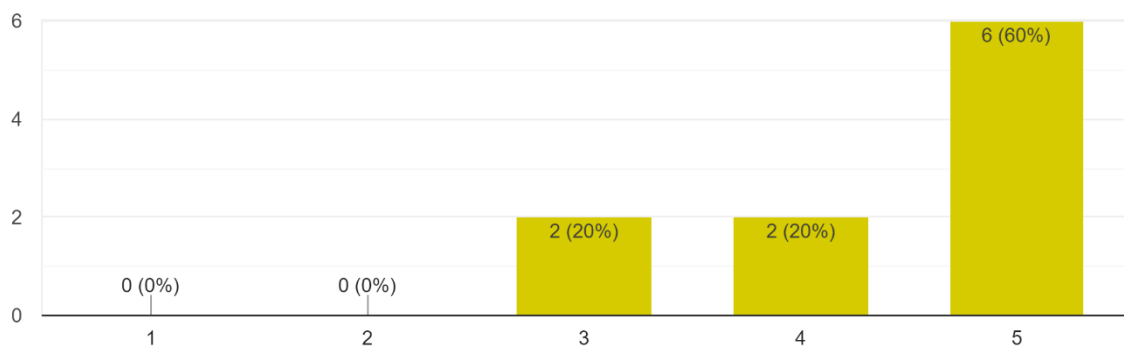
10 risposte



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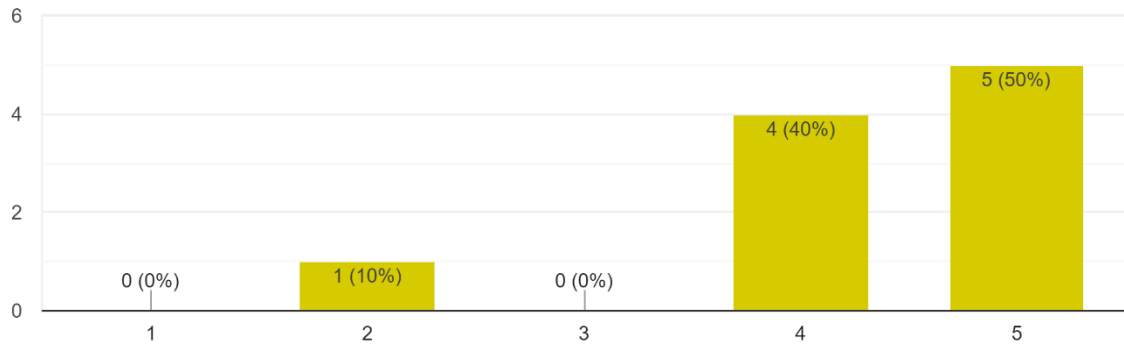
The information provided in the platform is relevant and informative.

10 risposte



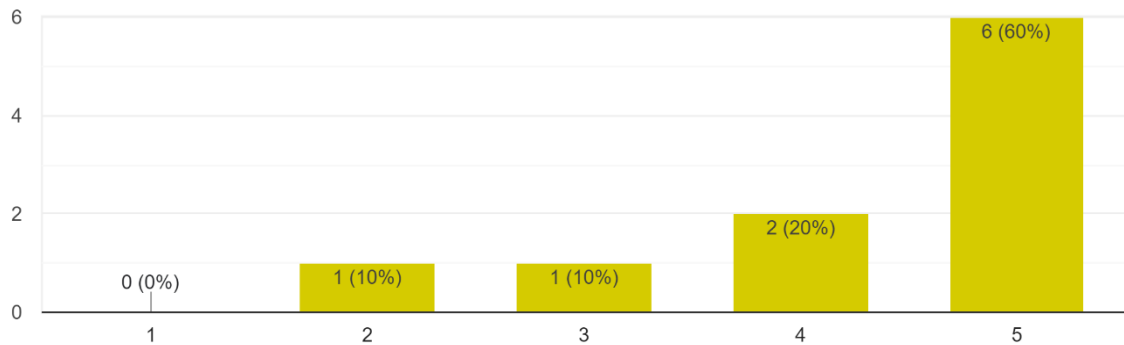
The platform includes a variety of content (blog posts and teaching material/tools) that improved my understanding of Befriending services.

10 risposte



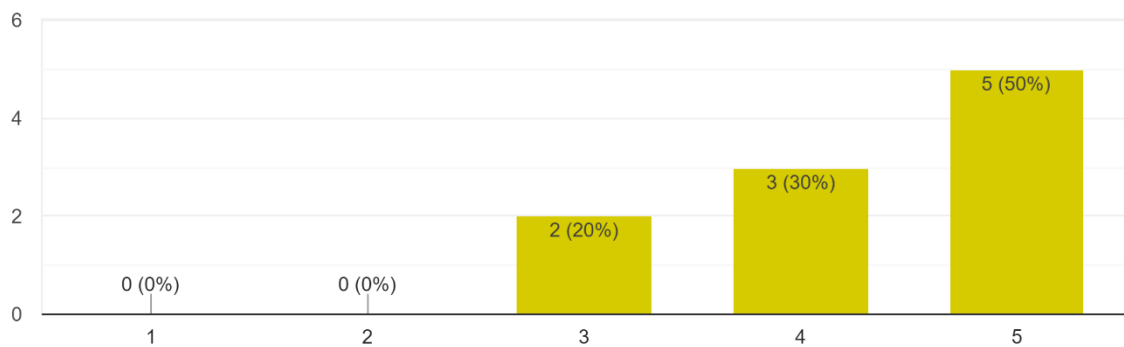
The platform addresses the main issues and challenges related to befriending services for young and elderly people.

10 risposte



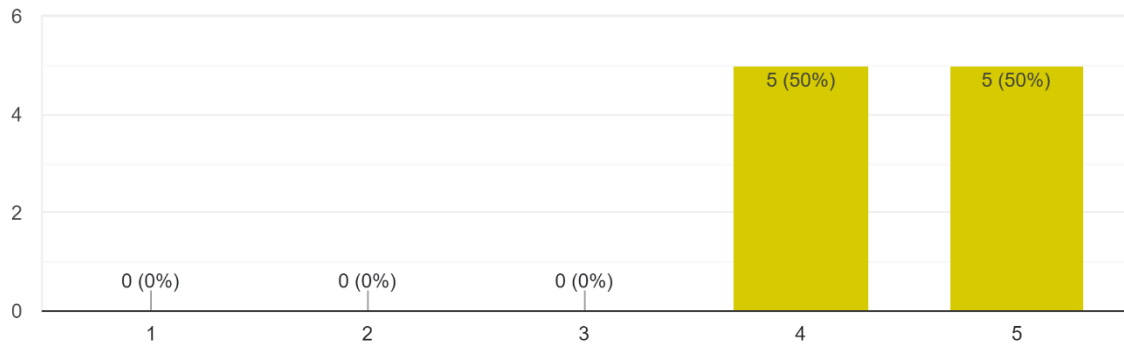
The platform provides practical advice or steps to engage in befriending services.

10 risposte



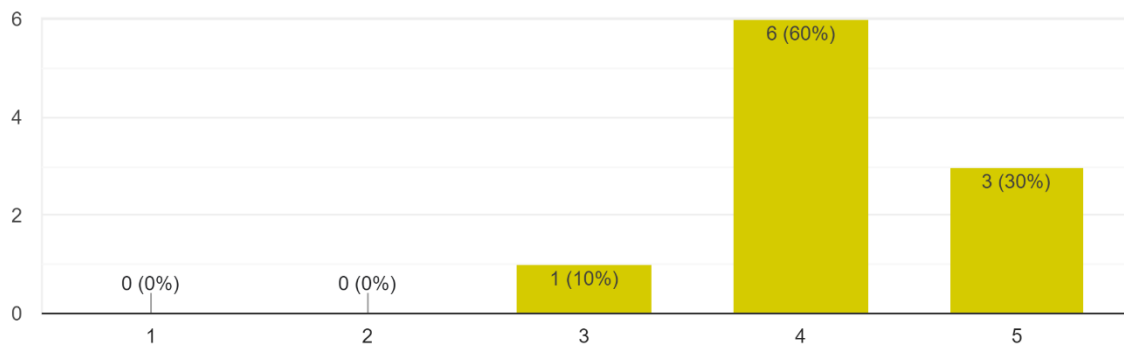
The language used in the platform is clear and easy to understand.

10 risposte



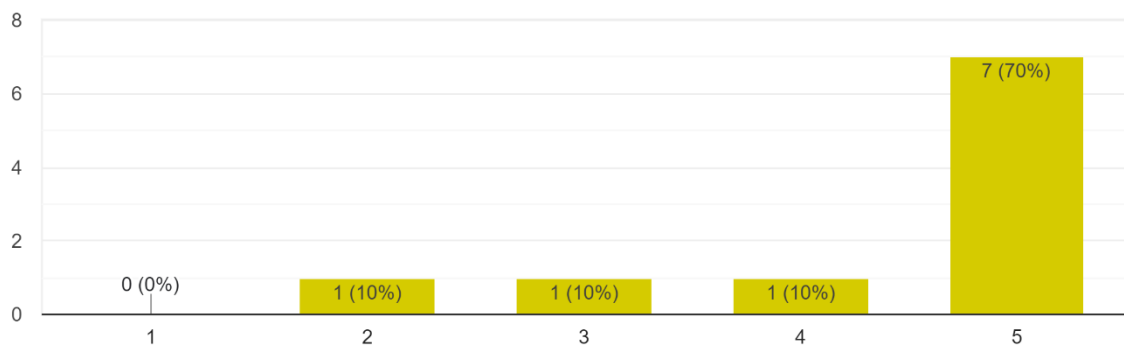
I found it easy to share platform information with others (e.g. through social media or e-mail).

10 risposte



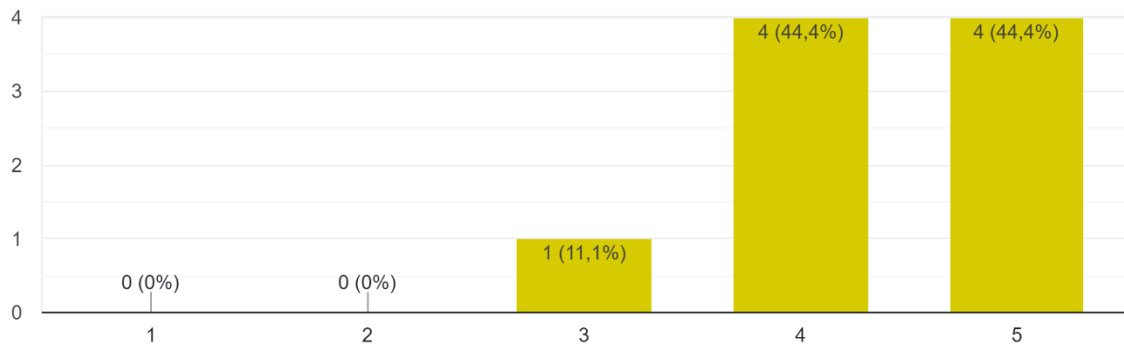
I found the tools interesting and engaging.

10 risposte



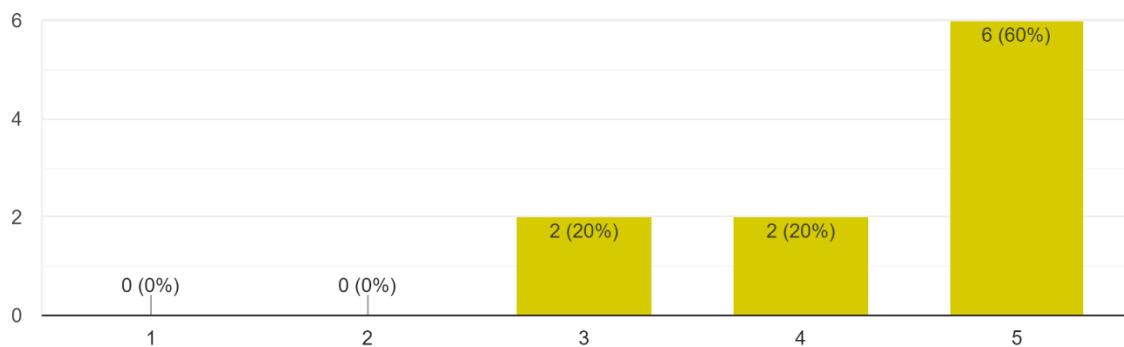
The platform was accessible on different devices (e.g. desktop, mobile, tablet).

9 risposte



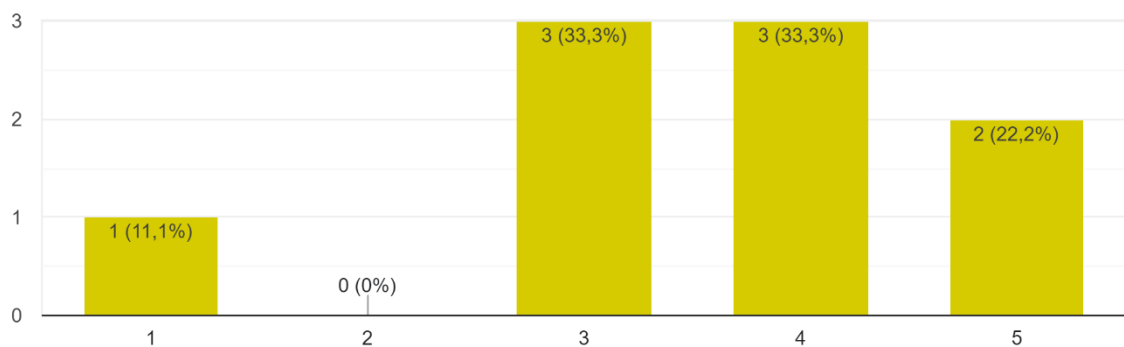
Access to the platform was easy, with no technical difficulties or barriers.

10 risposte



The platform provided information or support for people with special needs (e.g. visual or hearing impairments).

9 risposte



Do you have any suggestions for us?

- "Very nice graphics!"
- "I would add guidelines for navigating and using the platform to its full potential. It is not clear what you can actually do in the various sections and with your profile."

- "I am unable to assess the accessibility aspects - I would better clarify the platform's goals, objectives and target audience. I would insert a login screen guiding use (or a guide), link it directly to the project resources."
- "The platform is well constructed, simple and user-friendly."

4. Conclusions

Overall, the platform was considered well organised and user-friendly, some participants would have preferred more guiding information to navigate the platform.

The content on the platform was also evaluated positively, as it addresses the main topics related to befriending services. Some participants would have preferred more practical advice on how to engage in befriending services. The language of the platform was considered clear and easy to understand overall. Accessibility was also rated as easy.



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